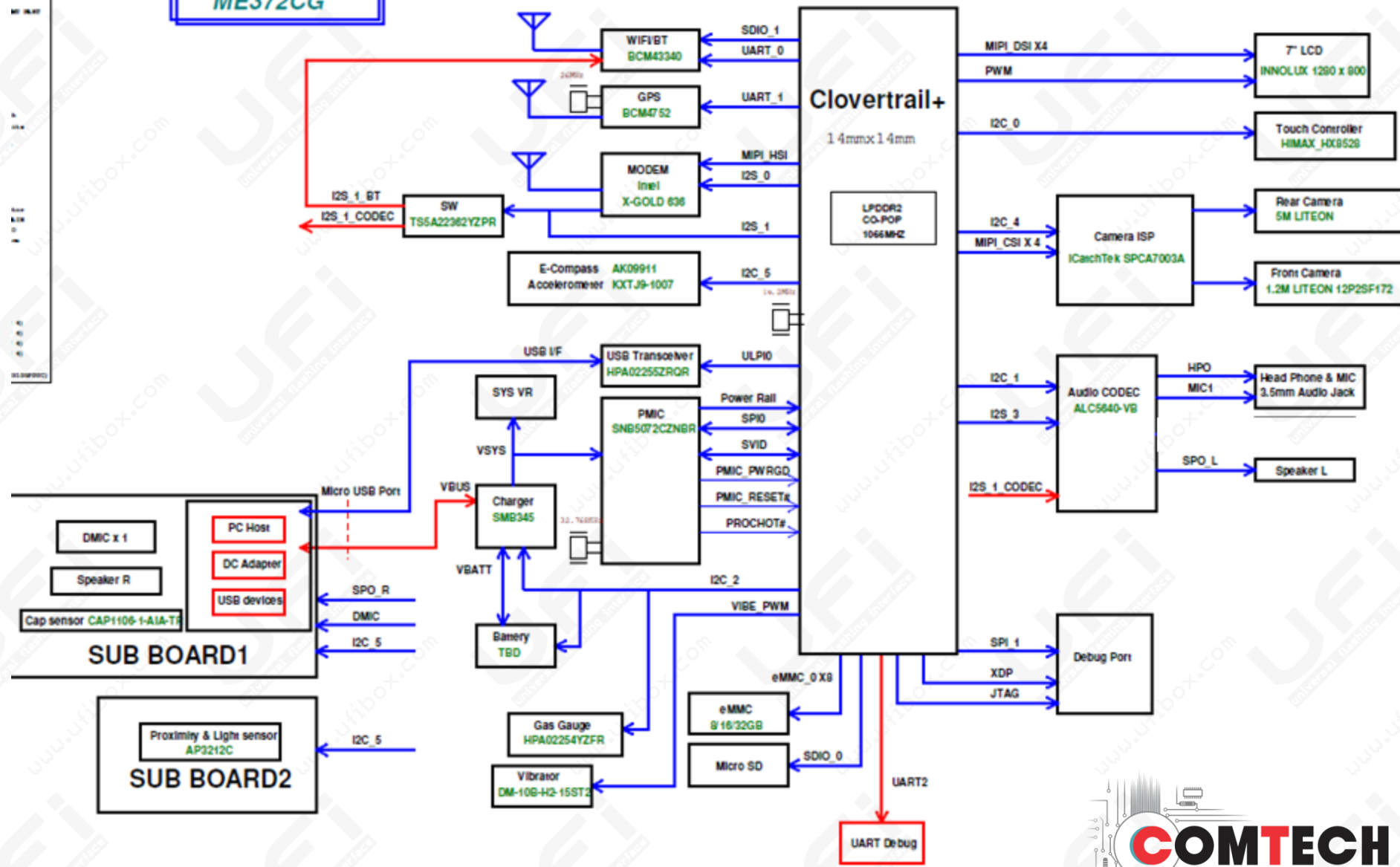


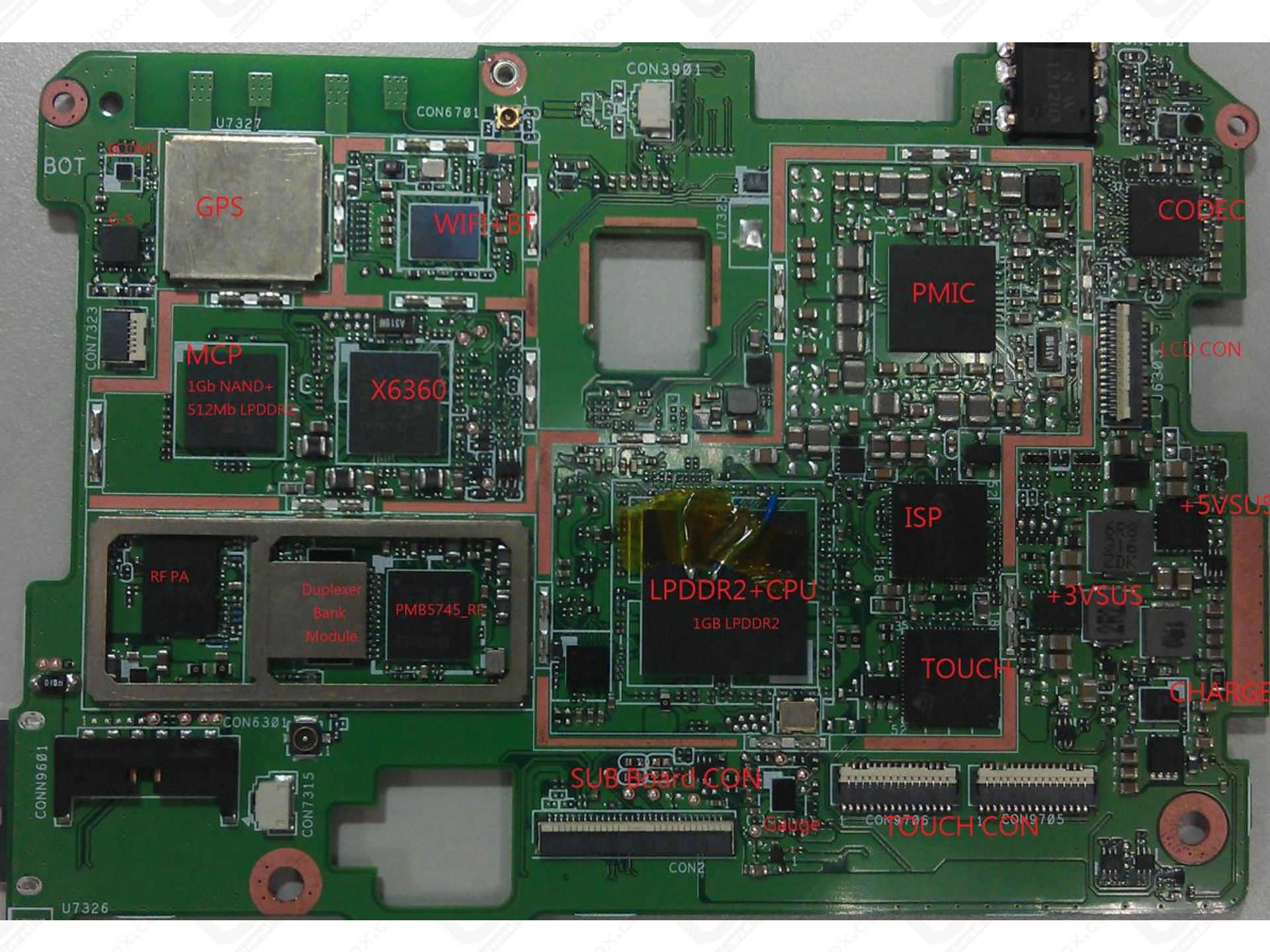
ME372CG

Trouble Shooting Guide 0925

ME372CG Block Diagram







BOT

U7327

CON6701

CON3901

GPS

WIFI+BT

CODEC

PMIC

LCD CON

MCP

1Gb NAND+
512Mb LPDDR

X6360

ISP

+5VSUS

RF PA

Duplexer
Bank
Module

PMB5745_RF

LPDDR2+CPU

1GB LPDDR2

+3VSUS

TOUCH

CHARGE

SUB Board CON

Gauge

TOUCH CON

CON6301

CONN9601

CON7315

CON2

CON9706

CON9705

U7326

U732

U6301

ALS+PROXIMITY sensor board

Front CAM CON

WIFI+BT ANT GPS ANT

Rear CAM CON

EMMC

SIM

SD

U2864

H10

CON2302

CON9710

ANT6701 ANT6702 ANT6801 ANT6802

dynamic MO-UQ
E150630 94U-0
1328

ME372CG
REV. 1
PCB MA3721

CON2301

BBCOM401 C1

R

ASUS®

CON4

CON2901

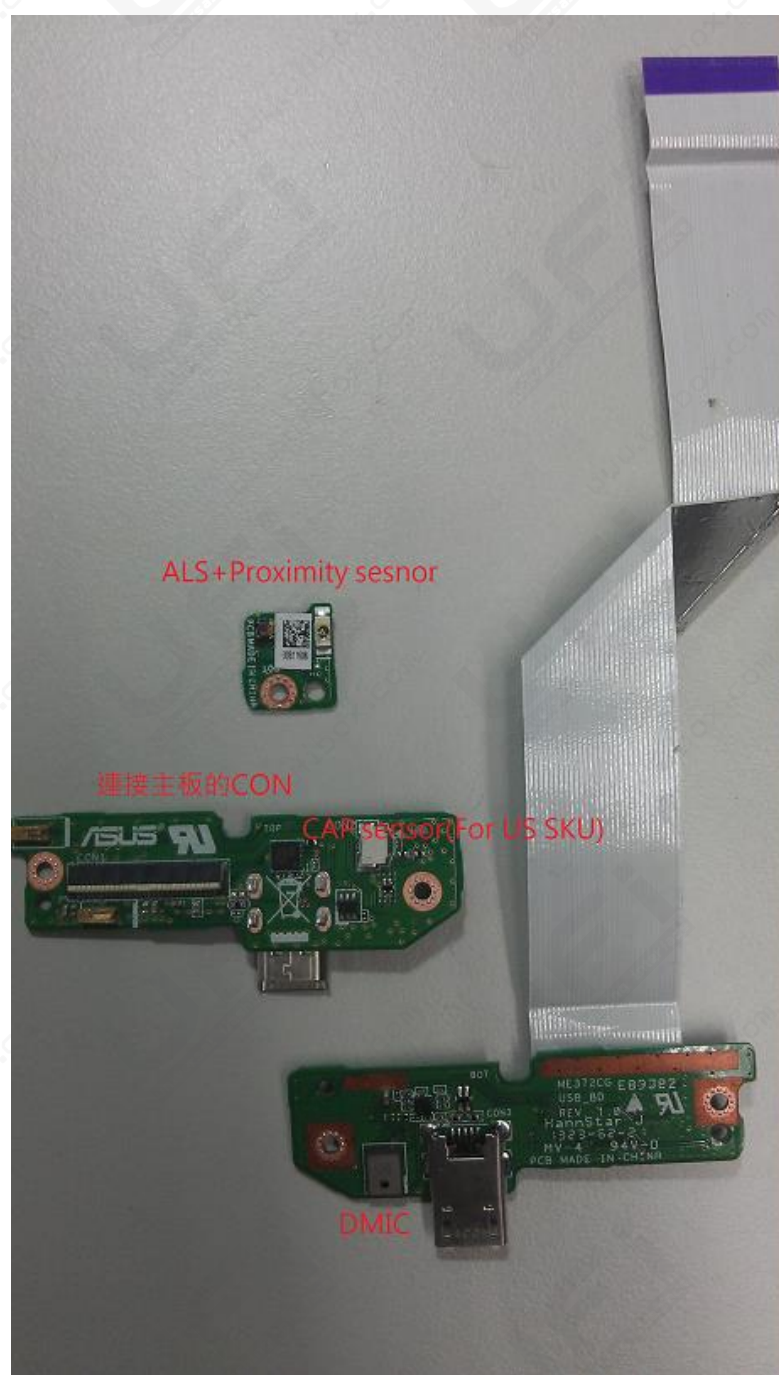
H2

CON2802

U17

35137

TOP



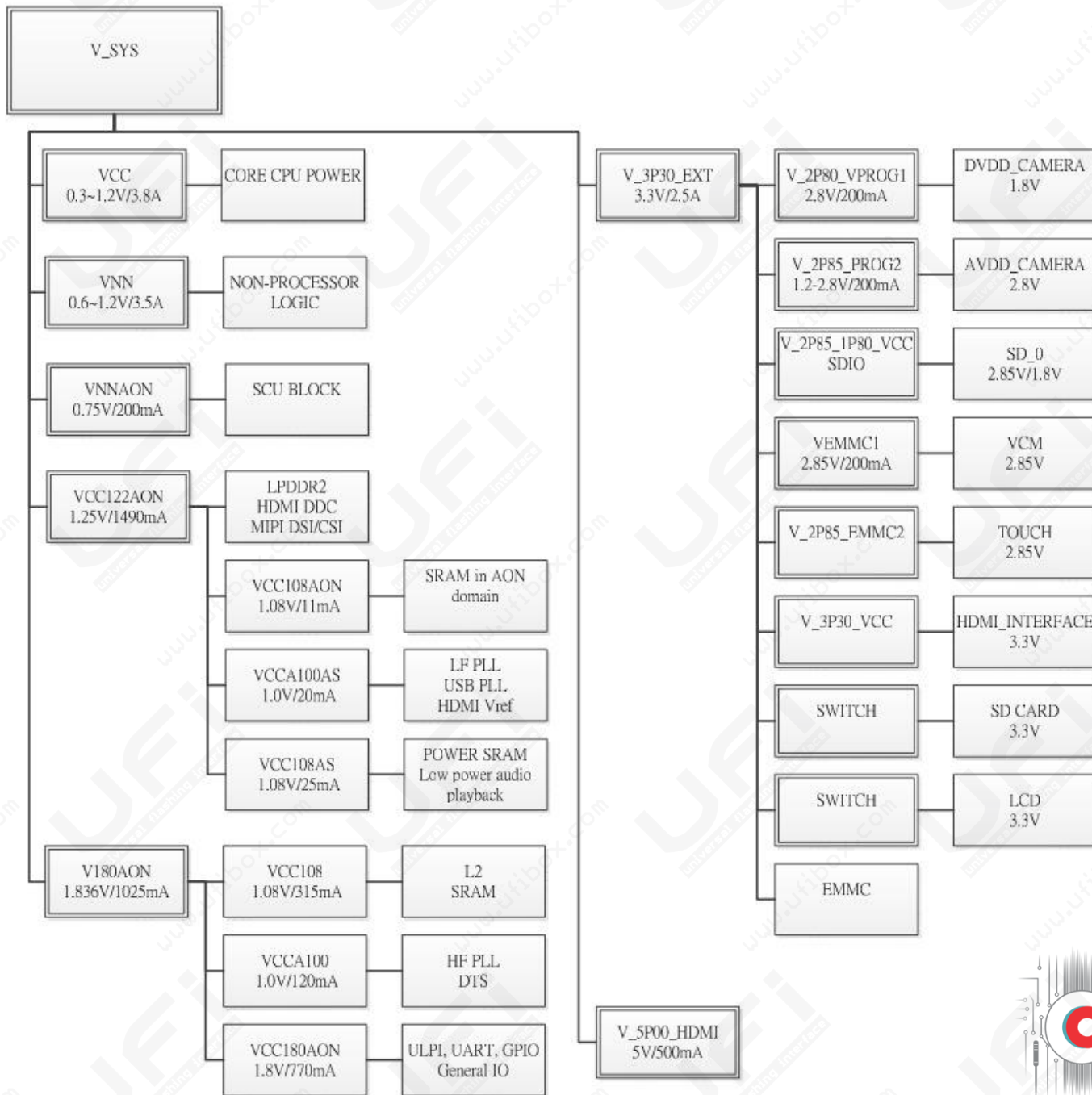
ALS+Proximity sensor

連接主板的CON

CAP sensor (For US SKU)

DMIC





Cold Boot Timing—Power Button Pressed

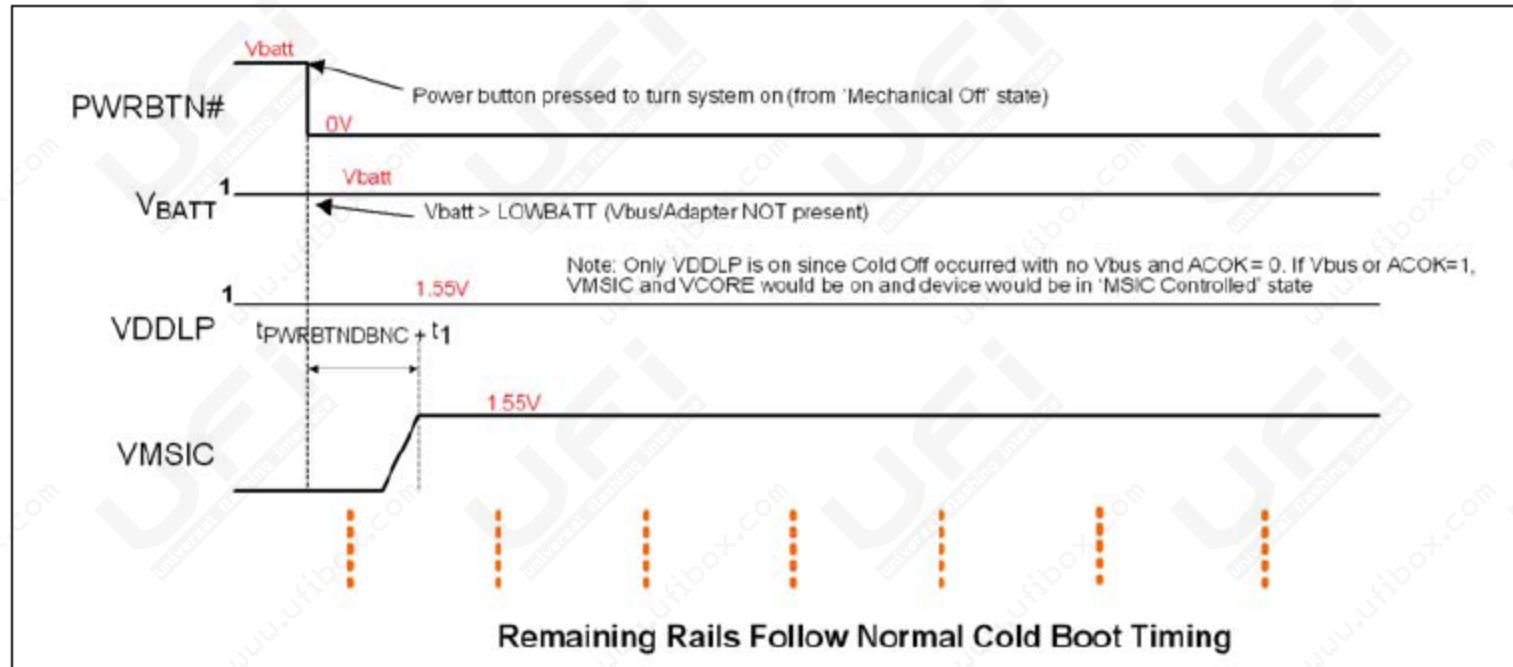
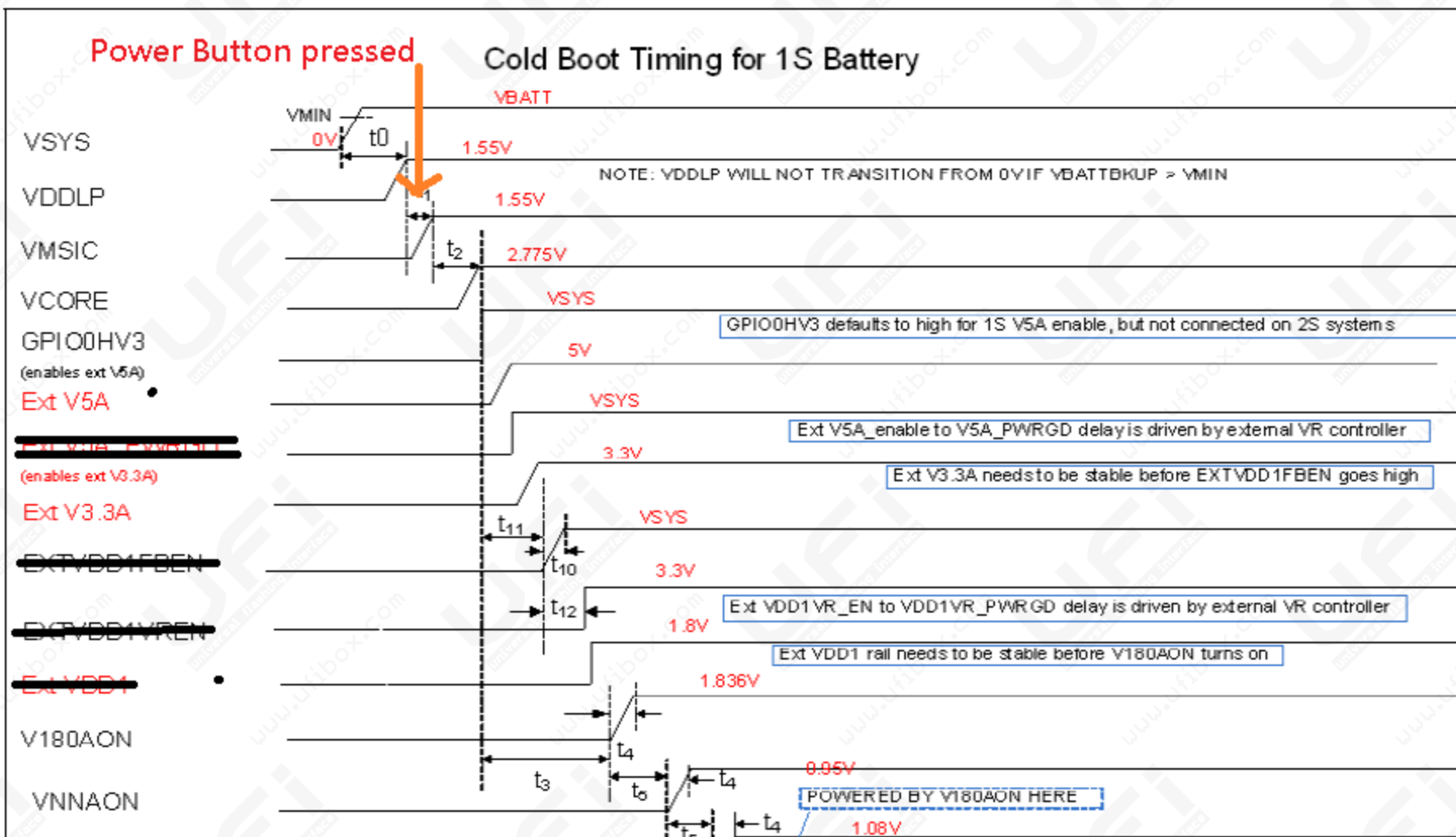
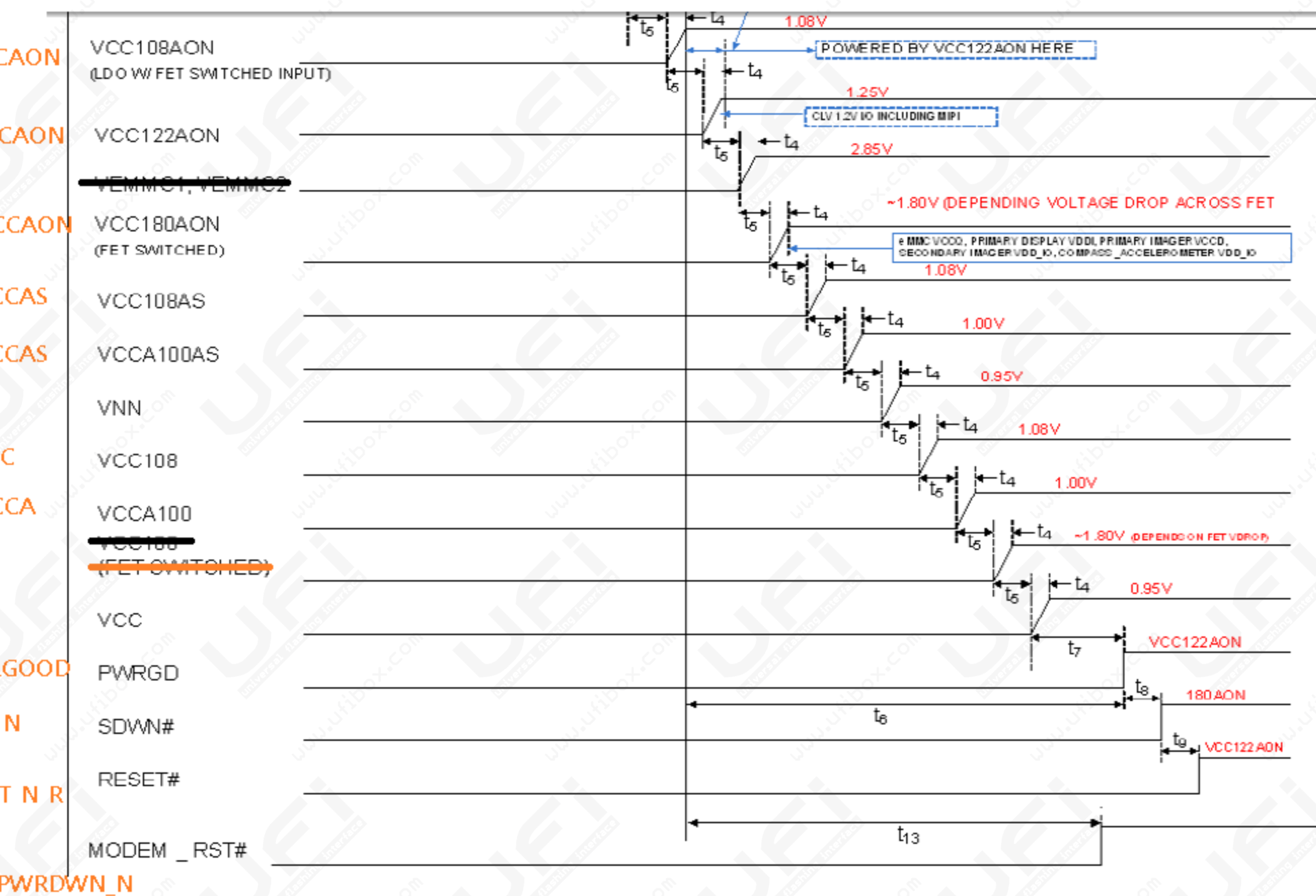


Figure 7-4. Cold Boot Timing—Battery Insertion





™636 PMU – DC/DC & LDO Characteristics

™636 or Name	Input Source	Nominal Output Voltage [V]	Max Output Current [mA]	Supplied Devices (Assumptions: MIPI_HSI = 1.8 V & External Memory Interface (EMIC) = 1.8 V)
D1	VBAT	1.0 +/- 5%	720 IOUT	X-GOLD™ 636: VDD_CORE_MAIN, VDD_CORE_3G
D2	VBAT	1.8 +/- 5%	500 IOUT	X-GOLD™ 636: VDD_IO_1V8, VDD_IO_EMIC_1V8, VDD_IO_VDD_IO_MIPI* SMARTi™ UE3: VDDIO External Memory
D3	VBAT	1.22 +/- 5%	tbd	X-GOLD™ 636: VDD_IO_HSI_1V2, VDD_CORE_EMIC_1V2 VDD_IO_EMICx*
B_PD	SD2	1.1 +/- 2%	40	X-GOLD™ 636: VDD_PD (HS-USB Phy Digital Part, USB- HS)
B_ANA	VBAT	1.8 +/- 2%	40	X-GOLD™ 636: VDD_USB_ANA (HS-USB Phy Analog Part)
B_IO	VBAT	2.5 +/- 2% 2.85 +/- 2% 3.1 +/- 2%	40	X-GOLD™ 636: VDD_USBIO (HS-USB Phy IOs, USB PLL)
PLL	SD2	1.2 +/- 2%	30	X-GOLD™ 636: VDD_PLL
GRF	SD2	1.2 +/- 2%	40	X-GOLD™ 636: VDD_MPHY_RX_1V2, VDD_MPHY_TX_1V2
& VSIM2	VBAT/ SD2	1.8/ 2.9 +/- 2%	40	X-GOLD™ 636: VDD_IO_SIM1, VDD_IO_SIM2, SIM Card Ho
MU	VBAT/ SD2	1.1/1.3V +/- 5%	15	X-GOLD™ 636: PMU supply. Automatically enabled and can disabled. Not connected to any external supply X-GOLD™ 636.
RTC	VBAT	1.8 +/- 5%	7	X-GOLD™ 636: VDD_RTC (Real Time Clock supply)

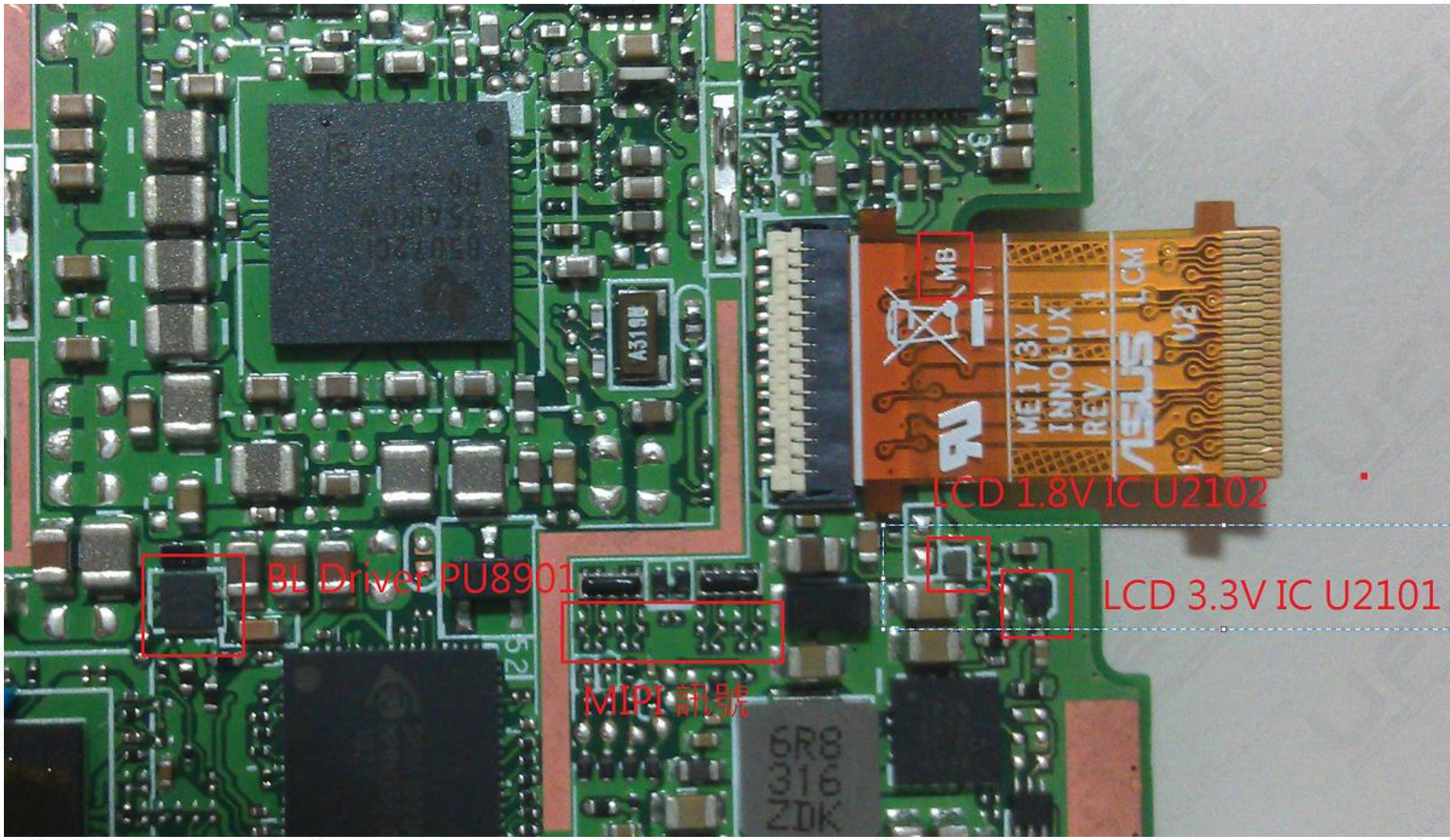
Main Board troubleshooting

Can't Power On

- A. check all power have output or short to GND at below
 - 0.80V → V_VCC
 - 0.90V → V_VNNAON
 - 1.00V → V_1P00_VCCA ; V_1P00_VCCAS
 - 1.08V → V_1P08_VCC; V_1P08_VCCAON; V_1P08_VCCAS
 - 1.22V → V_1P22_VCCAON
 - 1.80V → V_1P80_AON; V_1P80_VCCAON;
 - 2.80V → V_2P80_VPROG1;
 - 2.85V → V_2P85_EMMC1;
 - 3.30V → +3VSUS;
 - 5.00V → +5VSUS;
 - 8.20V → V_LED;
- B. check MSIC_PWRGOOD, MSIC_RESET_N have 1.25V or not
- C. check or exchange PU8401, U1 & U1001

- Check V_1P22_VCCAON's to GND impedance have 1.5k or not, check V_1P80_VCCAON's to GND impedance have 3k or not.
- I2C_2_SDA & I2C_2_SCL need have 1.8V

Because Intel IA FW will check gauge at boot first, if I2C fail the gauge IC can't be read.



BL Driver PU8901

MIPI 訊號

LCD 1.8V IC U2102

LCD 3.3V IC U2101

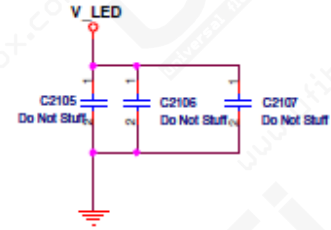
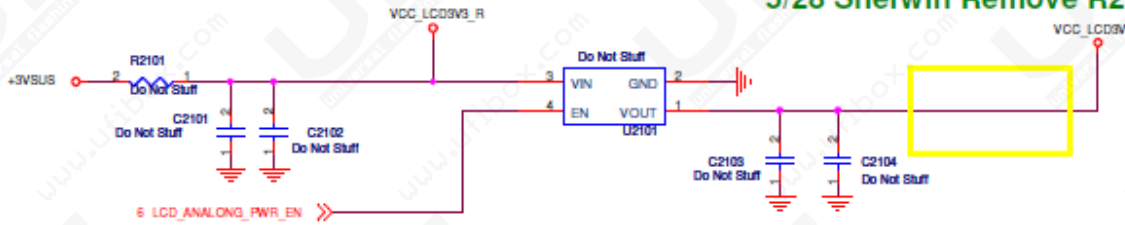


Display fail

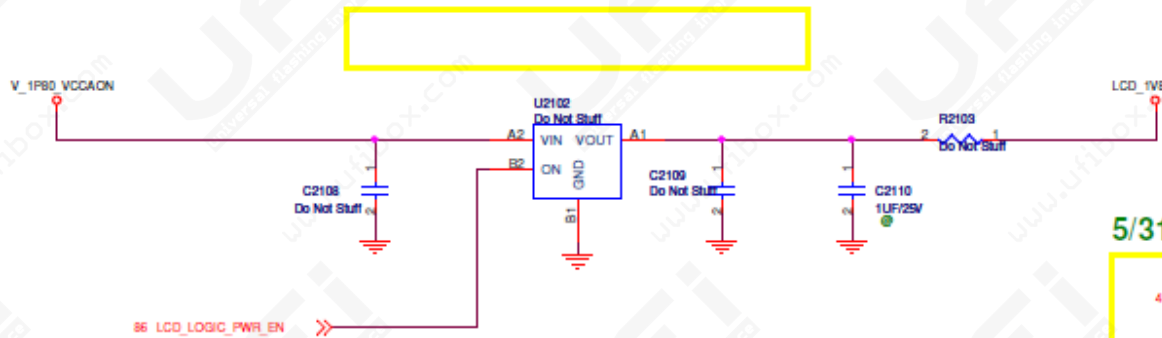
- Check LCD J6303
- Check LCM FPC
- Check VCC_LCD3V3 U2101 have 3.3v or not.
- Check LCD_1V8 U2102 have 1.8v or not.
- Check V_LED (PSR8902) have 8.2V or not.
- Check LCD_BL_EN(PR8909) have High(3.3V) or not.
- Check MIPI single have (0.1V~0.3V) or not.
- Check LED_PWN_R (PR8907) have near 5KHz PWM or not
- Check P_BL_LX_S(PL8901#2) have 1MHz PWM or not.

Display

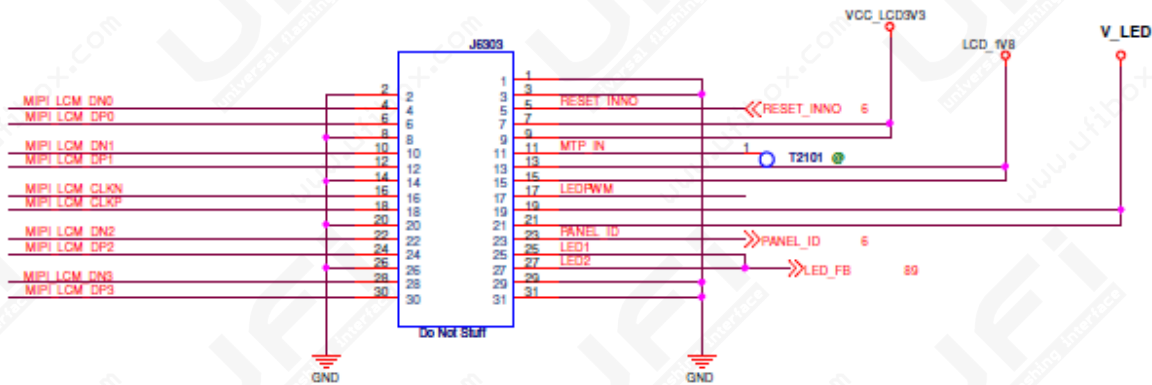
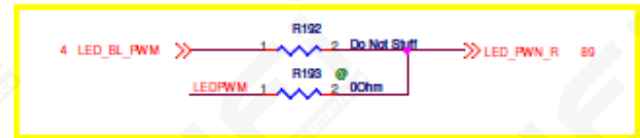
5/28 Sherwin Remove R2104



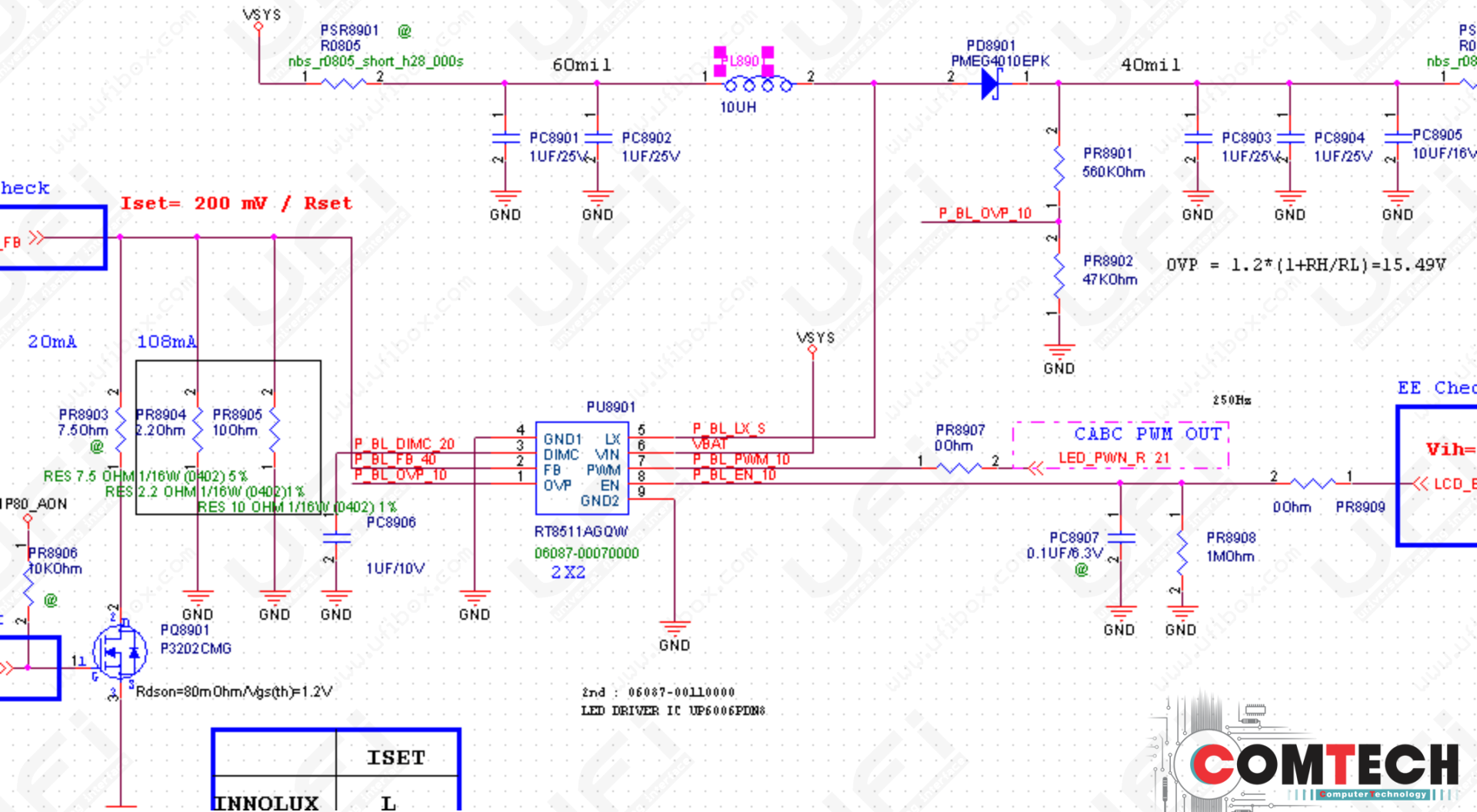
5/28 Sherwin Remove R2102



5/31 Sherwin Change same to EVB



Display



TOUCH

- Check CON9705 、 CON9706 have problem or not
- Check D1V8(C9907.1) have 1.8V or not
- Check A3V3(C9835.2) have 3.3V or not
- Check I2C_0_SDA, I2C_0_SCL have 1.8V or not
- Exchange U7315

ISP

- The **VDD_ISP_1P2** need have **1.2V**,if no, check **L24 &U15**
- The **AVDD_ISP_2P8** need have **2.8V**,if no, check **R330**
- the **VDDIO_CAM** need have **1.8V**,if no,check **R250**
- The **I2C_4_SCL, I2C_4_SDA** need have **1.8V**,if no, check **R2221, R2222**

5MP Camera

- Check **Camera** have **problem** or not
- Check **CON2301**
- Check near parts have open or lose or broken
- The **V_2P80_CAM0** need have **2.8V**,if no,please check **L2306,U2301**
- The **VDD_2V8_VCM** need have **2.8V**,if no,check **L2307**
- The **VDD_1.8V_CAM0** need have **1.8V**,if no,check **L8**

1.2MP Camera

- Check **Camera**
- Check **CON2302**
- Check near parts have open or lose or broken
- The **VDD_1.8V_CAM1_L** need have **1.8V**,if no, please check **L2309**
- The **V_2P80_CAM1** need have **2.8V**,if no, please check **L2308**

USB無法辨識

- Check Usb board CON3, CON1
- Check MB U1801,CON1
- Check MB U1801's voltage +VDDIO_ULPIO, +VBATA_ULPIO have 1.8V and 3.3V

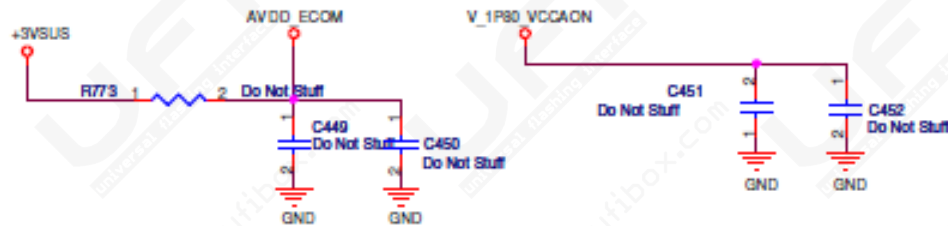
E-compass

- Check U41
- AVDD_ECOM and V_1P80_VCCAON have normal voltage or not
- ECOM_I2C_SDA and ECOM_I2C_SCL have work or not
- Exchange U41

E-COMPASS

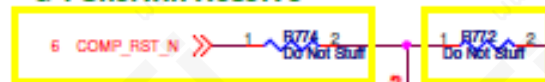
R20

E-COMPASS for AK09911

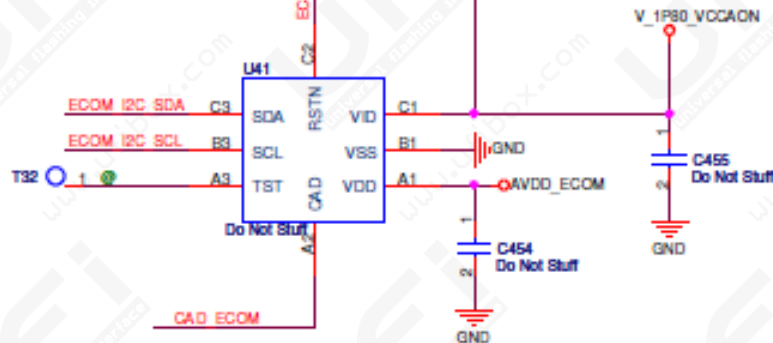
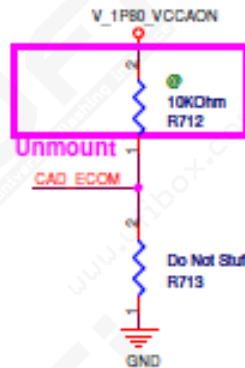


DRDY : 當Data ready時,會輸出puls訊號給CPU告知Data已經ready,請CPU讀取Data

6/4 Sherwin Reserve



無DRDY (polling)



4,20 I2C 5 SCL
4,20 I2C 5 SDA

Unmount

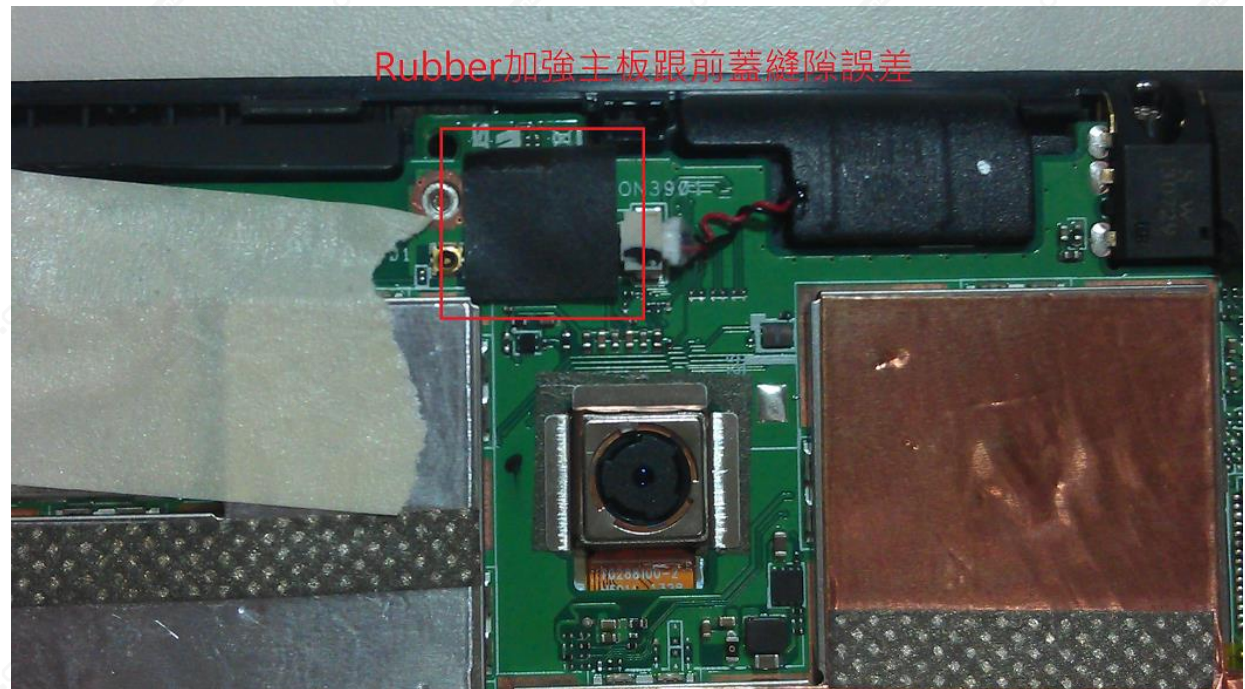
Note:

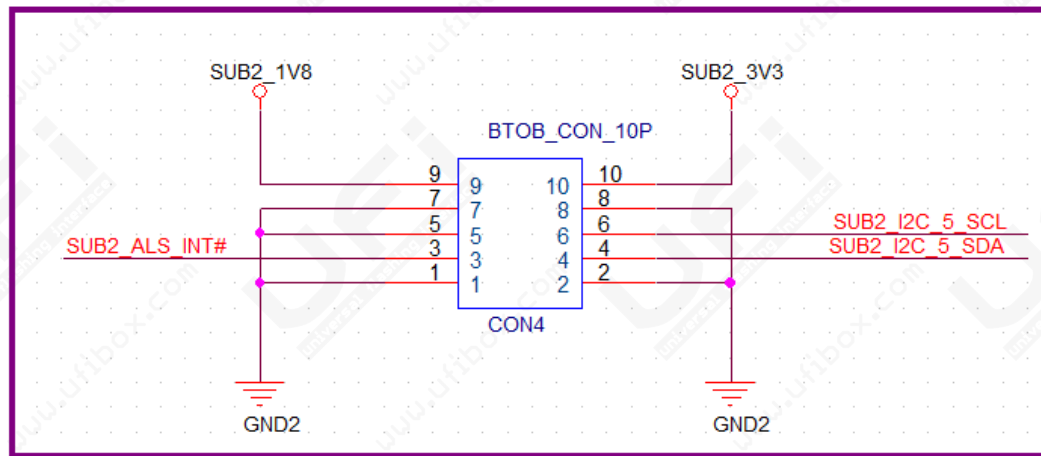
1. DVDD power supply range is +1.7V to +2.8V.
2. AVDD power supply range is +2.4V to +3.6V.
3. Let VREG & VPP NC for reference.
4. DRDY is +1.8V level out and active high.

CAD	I2C Address
L	0CH
H	0DH

Light sensor + Proximity Sensor

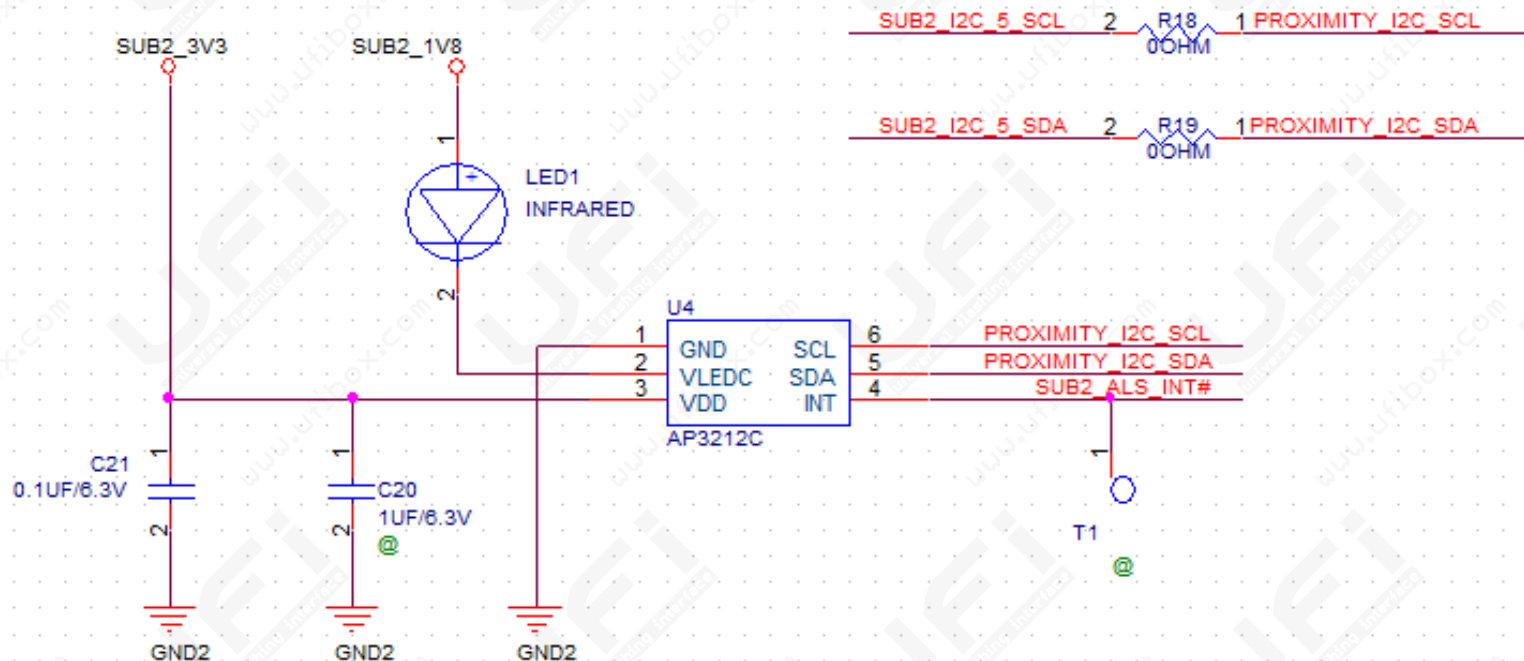
- Check sensor board CON4
- Check SUB2_3V3 and SUB2_1V8 have normal voltage
- Because MB board and form case have a gap , so ME add a Rubber to hold MB board , let Proximity sensor can do calibration,





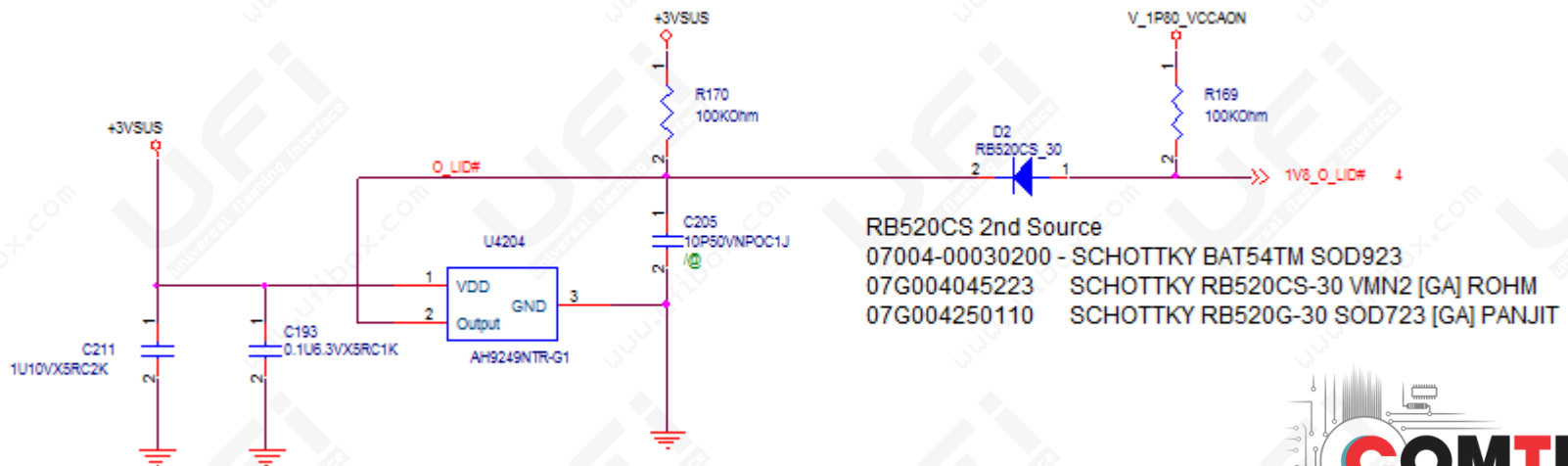
Proximity sensor & Ambient Light Sensor

I2C Address 0X1C



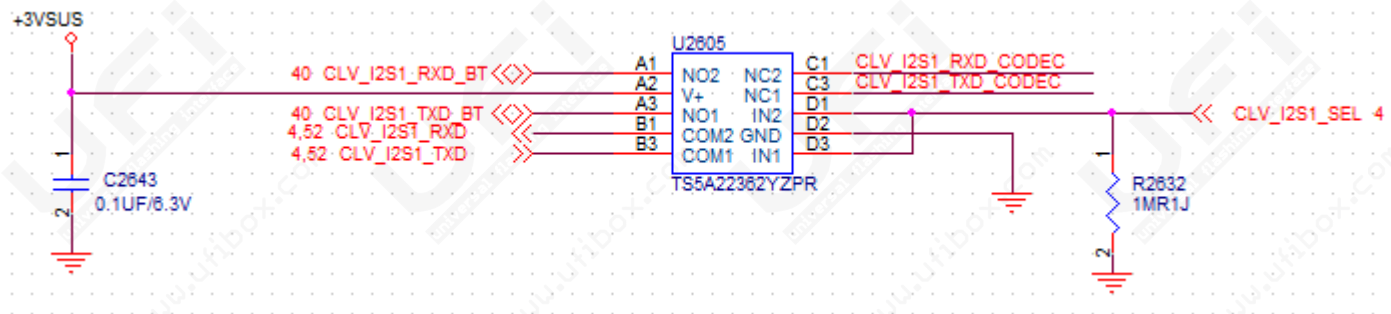
Hall sensor

- Check U17
- Check Part have open or not
- Check have bump or lost



Speaker no sound

- Check U2601 Power have fail or not
- Check Speaker chip have normal or not
- Calls when the sound is abnormal, the Analog I2S Switch U2605 have problem



Can not Charger

- Check have over discharge or not (the battery votage need $>3.6V$)
- When plug in adapter the `USB_ULPI_CHRG_DET` will pull low, plug out is High
- Check **PU8101**
- Check **I2C_2_SCL, I2C_2_SDA** voltage have on not.